

Quality Control

Here are some points that describe how our product/services are better than that of most of our competitors. When you compare our price with theirs, please consider these quality benchmarks too. Normally cost increases at higher proportion with the increase of quality

1. **Clear Project Definition:** The quality process starts with the Project Definition, the first and most important step of project development. Most vendors try dumping their system that was made for another client. Soon you will understand that you have paid for a wrong system that actually will not serve your purpose. But we extract your own requirements and make the right system that actually you need. To avoid remake cost we too use ready modules, codes, but never dump a module that you don't need when you are paying for a custom system.
2. **Requirement Analysis and System Design by Experts:** It makes a big difference if the requirement analysis and system design is done by an Expert not by a 2-3 years experience developer. Normally you will not face any difficulty initially but will start to see it when the time for delivery comes. Here are some symptoms if the system design is done by an inefficient hand
 - a. The project will be delayed despite developer is working hard
 - b. You will discover many important things that was not considered
 - c. The developer will say "NO" to include new features even if you pay for it
 - d. To fix small things takes too long.
 - e. One fix creates another issue and make the system unstable
 - f. After the site is live, adding new feature becomes a costly affairs
 - g. A new programmer cannot manage the site properly

These issues are likely not to happen with Web Applications developed by us.

3. **Unique Web Templates by a Graphics Designer :** It makes difference if the site template is specially but for you or not. Ideally you need to build page template for home page and each page types. If it is not an unique template, just derived from another template then two major issues may crept in
 - a. It will look like another website. If the developers has copied the internal HTML too then there is an SEO issue
 - b. The developers who have little design sense will manipulate the site layout and the layout will lack perfection

Custom website developed by us will not suffer from these issues.

4. **MVC Architecture with Multilayer Security:** A simple website can be built quickly without architecture. But when a same chunk of code, same set of data are to be reused in different section of a large application you need a proper architecture. We use our own MVC architecture that keeps display and logic layer separate. The look can be easily changed without affecting the basic logic. Over time business changes and you may need to change the logic. The architecture allows you to make change at one place, to affect site wide. This architecture also helps you to introduce a new module in the same system without paying the Moon or rewrite

the whole system.

5. **Ensure Quality Coding:** We ensure that the developers maintained following quality benchmarks while writing codes for your system.

This architecture also helps you to sleep well during night. It has multiple security layers with custom password encryption system. Unlike many open source framework you will not see your site as a hacked site in Google due to security flaw in the application.

- a. Architecture Maintained - Architecture maintained code ensure helps to reduce errors and enhance change flexibility
 - b. Proper Coding Convention - Proper Convention maintained code makes future changes code easier and less costly.
 - c. Properly Indented and Clean Code - It helps future developers to understand the code quickly and reduce the maintenance cost
 - d. Non Redundant Codes / Data - Stop the chance to generate errors at another section of the application when change is made at one section
 - e. No hard coding - To make site wide changes you need to change in a configuration file or table not to open 1000 files and edit them individually
 - f. Hack Proof Code - It stops hackers to inject code through a form, session or other injection method and hack your site to show their content to do evil works
6. **Formal Quality Review & Testing:** Apart from unit testing done by the individual developers we run formal quality review and testing against common programming errors, design errors, data errors and security concerns. We run this test totally free even for the projects done by the dedicated developers. Developers can easily fix an error once it is identified.
 7. **UAT Testing & Fixings:** You still have the last chance to test your application and make change request. We will fix if there is a bug or change at no extra cost if it is under the project scope.
 8. **Live Testing during Warranty Period:** We run a live testing after a site is live. There are always some possibilities of errors when an application is run under a different PHP/MySQL /Apache environment in the live server. We understand it and take care of it.
 9. **Ensure Quality In the Long Term:** There are many reasons why you will need our support services after the site is up and running. With the change of the business logic you may come up with new change proposals. New issues may also come due to change in the server configuration or with server move that may need an urgent fix. We continue to provide you services for a very reasonable cost in the long term. Of course if you allow us to do so. We will be available for support for even a small issue. And the change cost with our applications will be surely much lesser than it is for an application developed in an opensource framework.

Note: All the quality benchmark are valid for any part of an RP framework website, or an RP developed custom module/plugin on any opensource framework. We can not give quality gurantee for an opensource framework core or for a plugin developed by a 3rd party.