Terms_project_based

1. Project cost is likely to change with the project scope changes. The cost of the same change request likely to   increase in the later stage of the SDLC (Software Development Life Cycle). Such changes may lead to lower quality codes too.

2. It may not be possible to accommodate the basic logic changes in the project scope at some later stage of the SDLC.

3. Additional cost will be calculated on the basis of estimated hours for additional work. New work + cost to redo plus cost of the IDLE hours caused from the spec change

4. All new UAT issues should be submitted within 20 days of the submission of the project for UAT. Any new change request after 20 days will be billed as per standard rate.

5. As per our policy we do not provide support or execute any change on any 3rd party paid/free logic code. It includes third party modules, plugins, WP themes, JS codes etc. However changes in text, color & font do not fall in this category. We may not be in a possible to give any estimate on any 3rd party code. However, on customer request we can work on any third party code, but it will be billed as per actual hours even that does not help the customers.

6. Unless we have agreed on a different schedule, the site must be made live within 30 days of the closing of all UAT issues. If it is delayed, client will make proper arrangement to move the site to the live server and pay all the project payments. Of course RP will take care of the transfer process. The client can keep the site in RP server for some more time but at an additional cost. The cost will be the standard monthly maintenance/hosting charges for a similar live site.

7. The minimum billing hour for is an assignment task is 4. In other words, we will bill at least 4 hours work for any tasks even it takes less than 30 minutes to execute. Reason, it always takes 2-3 hours to manage a task (get started, organize, make the pre and post execution communication & bill) in this process. One should opt for part dedicated hiring to avoid this hour leakage.

8. Project based work will be scheduled on the availability of the developer. We cannot guarantee that it will be started immediately or on the next day.

9. We cannot guarantee that the same developer who worked on the project on last occasion will execute a task again. He may be hired by another client or may be simply busy with a important project. One should opt for part dedicated hiring to get it done by the same developer on a priority basis.

10. Delivery period are to be calculated after approval of final spec and design templateThe delivery schedule may be delayed if a developer has to wait more than scheduled time for an action from your side. In case you delay too much, we will be compelled to reallocate the developer in another project that may delay further and we will not be responsible for it.