

Usage Based Hiring

This hiring model is ideal for making low priority and routine maintenance works that does not require the same developer to get it done. In case it requires old knowledgebase or agile communication this model will not work because it does not guarantee the availability of the same developer.

This is unlike Project Based Hiring where you have to define your requirement every time you contact us with an issue or change request. We give a quote. If it is an issue it is never possible for us to give an estimate without actually fixing it.

It is unlike Part Dedicated Hiring, you do not make a monthly 'hours' commitment but the same time you do not guarantee the availability of the same developer. To guarantee availability of the same developer you must opt for dedicated or part dedicated model.

The rates are the same for low or higher volume, but availability is not assured for an urgent need.

How does it work?

1. You buy some support hours. Higher is the volume, lesser is the rate. We create a google doc that will keep all work and hour usage records
2. You contact with a website issue to fix or with a change to make
3. We log the issue/change, schedule and assign a developer to execute. We will try to assign it to the same developer every time but will assign another developer if you can't wait till the regular developer is free.
4. He will inspect issue, communicate with you and define the problem properly taking minimum time of yours. Then he fixes the issue. You check the work and don't leave him unless it is done correctly.
5. He logs the hour in the shared document. If you have any question, doubt, you ask for clarification or justification. The developer gives it. If you are not happy, you make a complaint with RP authority requesting hour log adjustments.
6. You buy again when the balance is run out and the cycle continues.
7. In case you are closing your business, moving your service provider or simply you are not happy with our service, you can ask for a refund. We will refund the cost of any un-used hours after deducting the nominal transaction cost.

How does it cost?

Resource Type	Hourly Rate in \$
Volume (Hrs)	any
Team Developer	10
Senior Web Developer	11
Senior Application Developer	12
Project Manager / Analyst (8 - 10 Yrs)	14
Biz Consultant	15
Server Administrator	15
Web Designer	10
SEO Expert	12
SEO executive	7
Data entry operator	4

Note: No fixed quote can be provided. A ball park estimate (or a range) if possible can be given on request but billing will be done as per actual hour usage including the hour to provide the ball park estimate. However the hours of making the estimate will be billed too.

Terms and conditions